

We undersigned, Vetedy Luxembourg SA, owner of wood decking *Softline®* /*Technideck®*/*InfinYdeck®* system, guarantee our products in the following way :

We grant a product guarantee of **10 years** starting from the date of purchase :

- For Padouk, Merbau, Melywood, Teak and Ipé
- For the assembling system called "*Softline®* clips" and/or "*Technideck®*" and/or "*InfinYdeck®*", sold by Vetedy Luxembourg S.A. (Purchase invoice will be required).

This guarantee is valid only if the project of the terrace strictly corresponds to our book of schedule. The ventilation under the terrace has the obligation to follow the norms.

During the period of the guarantee, we commit to exchange all products which are not usable anymore due to rot or destructive wood mushrooms for free.

We will exchange the damaged material with the same product or with a similar product. We may also compensate by a credit note considering the depreciation. The eventual transport costs are at your charge.

The work force (for installation and dismantling) is guaranteed during 24 months, starting from the purchase date of the material, and only if the installation followed carefully our instruction sheet and book of schedule.

After those 24 months, the guarantee will only cover the product and not the work force anymore.

However, the purchased products must not have gone through any transformations, drilling, machining, cutting, notching or any sort of mechanical forces.

We do not guarantee the change of colours due to weather conditions. We do not guarantee the natural phenomenon like small to medium cracking and other deformations of wood. These cracks are natural over 800kg/m3 density and do not affect the durability of wood.

The guarantee is limited to our products, without any added treatment.

Done in Steinfort,  
Grand Duchy of Luxembourg, December 2024.

Signature:



Patrick Deumer  
Director, with the power of signing this document



*Softline*®

*Technideck*®

*InfinYdeck*®

Guarantee *Softline®* *Technideck®* *InfinYdeck®*